
MITIGATING CYBERSECURITY RISK IN TELEHEALTH SMART HOME INTEGRATION

Cybersecurity for the Healthcare Sector

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1 The National Cybersecurity Center of Excellence (NCCoE), a part of the National Institute of Standards
2 and Technology (NIST), is a collaborative hub where industry organizations, government agencies, and
3 academic institutions work together to address businesses' most pressing cybersecurity challenges.
4 Through this collaboration, the NCCoE develops modular, adaptable example cybersecurity solutions
5 demonstrating how to apply standards and best practices by using commercially available technology.
6 To learn more about the NCCoE, visit <https://www.nccoe.nist.gov/>. To learn more about NIST, visit
7 <https://www.nist.gov/>.

8 This document describes how consumer-owned Internet of Things (IoT) devices may be used as part of a
9 telehealth solution. Patients may obtain smart home devices that are endpoints that are not managed
10 by a healthcare delivery organization (HDO). Smart home devices have internet access provided and
11 managed by the consumer. Vulnerabilities or threats targeting the smart home device or patient
12 network may affect a telehealth ecosystem when not appropriately managed. NCCoE cybersecurity
13 experts will address this challenge through collaboration with members of the healthcare sector and
14 vendors of cybersecurity solutions. The resulting reference design will detail an approach that can be
15 used by HDOs.

16 **ABSTRACT**

17 This project's goal is to provide HDOs with practical solutions for securing an ecosystem that
18 incorporates consumer-owned smart home devices into an HDO-managed telehealth solution. This
19 project will result in a freely available NIST Cybersecurity Practice Guide.

20 While the healthcare landscape began telehealth adoption that parallels technology advancement over
21 recent years, 2020 acted as a catalyst for healthcare delivery organizations expanding patient
22 interaction and monitoring. Telehealth advances coincide with a proliferation of IoT devices, including
23 smart home speakers. This project will analyze how consumers use smart home devices as an interface
24 into the telehealth ecosystem. Smart home devices offer enhanced, multi-sensory user experiences that
25 allow individuals to converse with technology naturally. While the user experience may be improved,
26 practitioners may find challenges associated with deploying mitigating controls that limit cybersecurity
27 and privacy risk given that devices may use proprietary or purpose-built operating systems that do not
28 allow engineers to add protective software. Practices and guidance are available for safeguarding
29 computer systems. However, smart home devices use voice command and response, which differ from
30 text- or graphic-based user interfaces. For example, common security approaches based on computer
31 systems that depend on an individual's ability to provide usernames and passwords may not be
32 applicable.

33 The project team will apply the NIST Cybersecurity Framework, NIST Privacy Framework, and the NIST
34 Risk Management Framework to identify threats and risks to the smart home integrated telehealth
35 ecosystem. The project will focus on three common scenarios that involve using smart home devices
36 interacting with clinical systems in a laboratory environment. The project team will develop a reference
37 design and a detailed description of the practical steps needed to implement a secure solution based on
38 standards and best practices.

39 **KEYWORDS**

40 *application programming interface; API; application security; cybersecurity; data privacy; data privacy*
41 *and security risks; health delivery organization; HDO; Internet of Things; IoT; smart home; telehealth*

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42 **DISCLAIMER**

43 Certain commercial entities, equipment, products, or materials may be identified in this document in
44 order to describe an experimental procedure or concept adequately. Such identification is not intended
45 to imply recommendation or endorsement by NIST or NCCoE, nor is it intended to imply that the
46 entities, equipment, products, or materials are necessarily the best available for the purpose.

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50 at <https://www.nccoe.nist.gov/>.

51 Comments on this publication may be submitted to hit_nccoe@nist.gov

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53

54 **TABLE OF CONTENTS**

55 **1 Executive Summary.....4**

56 Purpose..... 4

57 Scope 4

58 Assumptions/Challenges 4

59 Background..... 5

60 **2 Scenarios5**

61 Scenario 1: Patient Visitation Scheduling..... 5

62 Scenario 2: Patient Prescription Refill 6

63 Scenario 3: Patient Regimen Check-In 7

64 **3 High-Level Architecture8**

65 Component List 8

66 Components for Patient Home Environment 9

67 Cloud Service Provider Environment 9

68 Healthcare Technology Integration Solution 9

69 Components for HDO Environment 9

70 Telehealth Ecosystem Actors 10

71 Desired Requirements..... 10

72 **4 Relevant Standards and Guidance11**

73 General Cybersecurity and Risk Management 11

74 Cybersecurity/Technology-Related Standards..... 11

75 Other Relevant Regulations, Standards, and Guidance (Healthcare/Medical Devices) 12

76 **5 Security Control Map12**

77 **Appendix A References.....19**

78 **Appendix B Acronyms and Abbreviations.....20**

79 1 EXECUTIVE SUMMARY

80 Purpose

81 This document defines a National Cybersecurity Center of Excellence (NCCoE) project that will develop
82 guidance on smart home devices integrating with healthcare information systems. The project will
83 identify unique cybersecurity and privacy risks when patients may use IoT devices such as smart
84 speakers to interact with healthcare information systems.

85 Healthcare delivery organizations (HDOs) may offer patients the ability to be active participants in
86 managing their healthcare by providing interfacing systems such as patient portals, scheduling systems,
87 or other systems. HDO-managed systems may allow patients to use IoT devices to obtain test results,
88 schedule visitations, set reminders, or request prescription refills. While HDOs have implemented
89 patient-facing systems for several years, the approach has been to implement user interfaces that are
90 text- or graphically driven. That is, systems have assumed that the patient interacts with systems with
91 devices that have a keyboard-driven device for input and a visual display for output. Smart home device
92 user interfaces differ in that input and output may include vocal interactions. Smart home devices
93 augment a person's ability to retrieve and interact with information that extends beyond text or graphic
94 display. As a component in telehealth, smart home devices offer patients active engagement with
95 managing their own health.

96 This project will result in a practice guide that describes a reference architecture for smart home
97 integration with healthcare systems as part of a telehealth program. The project will evaluate
98 cybersecurity and privacy risks when patients use smart home devices to interact with clinical systems
99 and identify measures that may mitigate risks in the patient home and the HDO.

100 Scope

101 This project's objective is to identify and mitigate cybersecurity and privacy risks based on patient use of
102 smart home devices interfacing with patient information systems. While a key project focal point
103 provides guidance for safeguarding the use of smart home devices, safeguards will be limited to the use
104 of the devices, and will not address device manufacture, hardware, operating systems, or software
105 development techniques that may be used to enable clinical access functionality.

106 This project will apply established NIST guidance such as the Cybersecurity, Privacy, Risk Management
107 Frameworks to identify safeguards for smart home devices as well as HDO-managed systems. HDO-
108 managed systems includes patient and clinical information systems used for telehealth smart home
109 integration. The project will develop a reference architecture that describes common patterns for
110 deployment and patient interaction with clinical systems. A proposed component list appears in this
111 document's High-Level Architecture section.

112 Assumptions/Challenges

- 113 • This project assumes that the patient smart home device only interacts with authorized
114 networks. This implies that the smart home device authenticates to a manufacturer's trusted
115 network. NCCoE has begun a separate project titled "Trusted Internet of Things Device Network-
116 Layer Onboarding and Lifecycle Management". That project will provide guidance, assuring
117 safeguards on communications between the smart home device and the manufacturer [1].
- 118 • Patients will use consumer-grade smart home devices such as smart speakers with audio input
119 and output capability.
- 120 • Patients will provide broadband network connectivity between the smart home devices and
121 clinical systems.

- 122 • Patient information systems may be hosted either at the HDO or a third-party with an
123 established relationship with the HDO.
- 124 • Patients' use of a smart home integration with healthcare systems will be limited to information
125 retrieval or update with clinical systems. Patients may interact with clinical systems to schedule
126 visitations, obtain information regarding their healthcare history, and request prescription
127 updates. This project does not address direct clinical care to the patient. Clinical practices that
128 affect medical device settings, interactions involving remote patient monitoring devices [2] and
129 managing implantable medical devices are out of scope.
- 130 • This project excludes biometric data capture. The project assumes the only data interface in the
131 patient home is the smart home device.
- 132 • This project excludes clinician use of IoT devices for patient note documentation or HDO
133 operations.
- 134 • This project assumes that the NIST Cybersecurity and Privacy Frameworks will be used to
135 identify cybersecurity-related privacy events.

136 Background

137 The NCCoE recently published *NIST SP 1800-30, Securing Telehealth Remote Patient Monitoring*
138 *Ecosystem* as a foray into examining the healthcare community's interest and use of telehealth. While
139 developing that practice guide, the NCCoE's research identified different ways or use cases by which
140 telehealth concepts may be implemented. Consulting with its community of interest and engaging with
141 academic partners, the NCCoE determined that each telehealth use case may have unique sets of
142 security and privacy risks associated with it. Different telehealth use cases may require distinct practical
143 guidance to assure that technology usage includes appropriate cybersecurity and privacy safeguards.
144 The NCCoE anticipates that telehealth adoption and capabilities offered to patients and consumers will
145 expand as technology rapidly evolves. The demand for telehealth capabilities continues to grow as
146 stakeholders (e.g., patients; providers; payers; federal, state, and local governments) see the benefits
147 that telehealth brings to improving the quality of patient care and healthcare accessibility [1].

148 Telehealth has evolved alongside IoT. IoT adoption brings novel capabilities to consumers in their
149 homes. However, with those enhanced capabilities, IoT compels technology adopters to re-think how
150 they may need to secure their home environment and the networks with which their homes
151 interconnect [3]. The NCCoE identified an opportunity to develop guidance for smart home integration
152 with telehealth.

153 2 SCENARIOS

154 This project will consider several scenarios where patients use smart home devices as an interface to
155 patient information systems. Three of the scenarios are described as patient visitation scheduling,
156 patient prescription refill, and patient regimen check-in. Each of these scenarios begins with the patient
157 initiating an action that interacts with a patient information system using vocalized commands [4], [5],
158 [6].

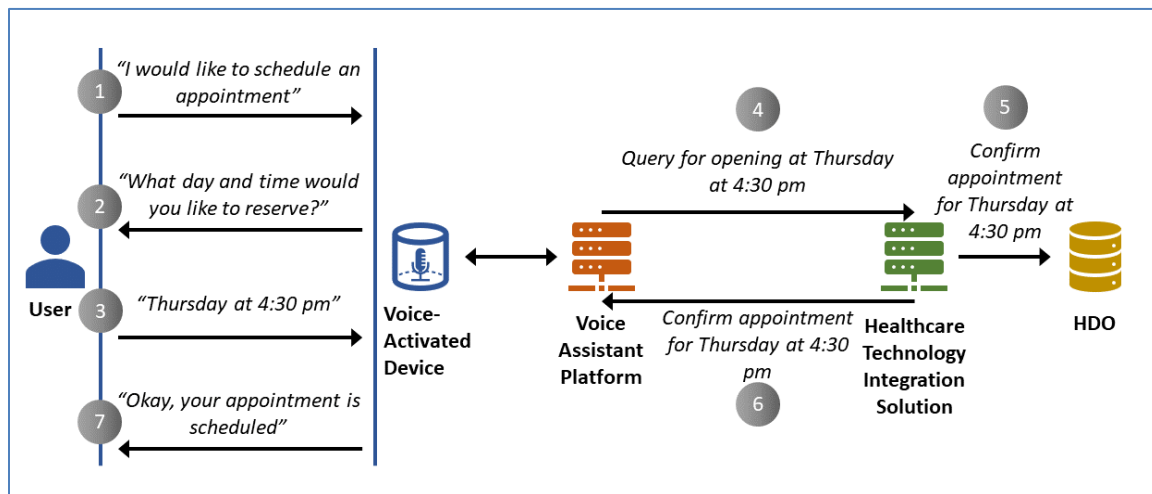
159 Scenario 1: Patient Visitation Scheduling

160 Patient visitation scheduling will investigate when a patient vocalizes a desire to schedule a visitation
161 with their care provider. The smart home device may have coded functionality that recognizes the voice
162 command and triggers application logic. Application logic may open a networked session with a patient
163 information system. The patient information system provides the patient feedback advising of available
164 dates and times for a visitation. The application logic provides an audio response that allows the patient

165 to select and book a time with a care provider. After the patient selects a date and time slot with verbal
 166 commands, the application logic interfaces with a scheduling system. The interactions will occur over
 167 the public internet.

168 Figure 2-1 displays a hypothetical interaction that allows patients to interact with the smart home
 169 device to schedule an in-person visitation. The potential data flow considers that voice commands may
 170 offer a user interface to an application hosted by a third-party platform. The application may query
 171 calendar systems, provide feedback to the patient, and schedule the visitation in HDO systems. Results
 172 and feedback are delivered in audio on the patient’s smart home device.

173 **Figure 2-1 Patient Visitation Scheduling**

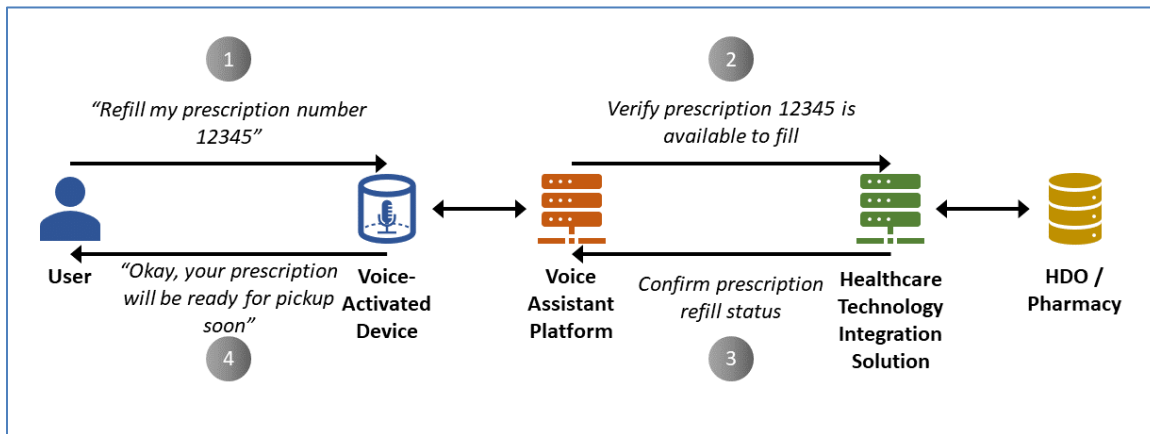


174 **Scenario 2: Patient Prescription Refill**

175 Patient prescription refills occur when a patient vocalizes a desire to refill an existing prescription. The
 176 smart home device applies coded functionality to receive the vocalized command and triggers
 177 application logic that establishes a network session with a patient information system. The patient
 178 information system will identify the patient’s prescriptions. The patient will identify the prescription
 179 they would like to have re-filled. The patient information system will have an interface for a clinician to
 180 approve or reject a request. Confirmation includes approve/reject status and medications are relayed to
 181 the patient. Results may be presented via audio.

182 Figure 2-2 describes a hypothetical scenario where a patient may use a smart home device to re-fill a
 183 prescription. The potential data flow considers that voice commands may offer a user interface to an
 184 application hosted by a third-party platform. The application may interact with pharmacy systems to
 185 determine if a prescription may be re-filled and provides feedback to the patient, delivered as audio on
 186 the patient’s smart home device.

187 **Figure 2-2 Patient Prescription Refill**

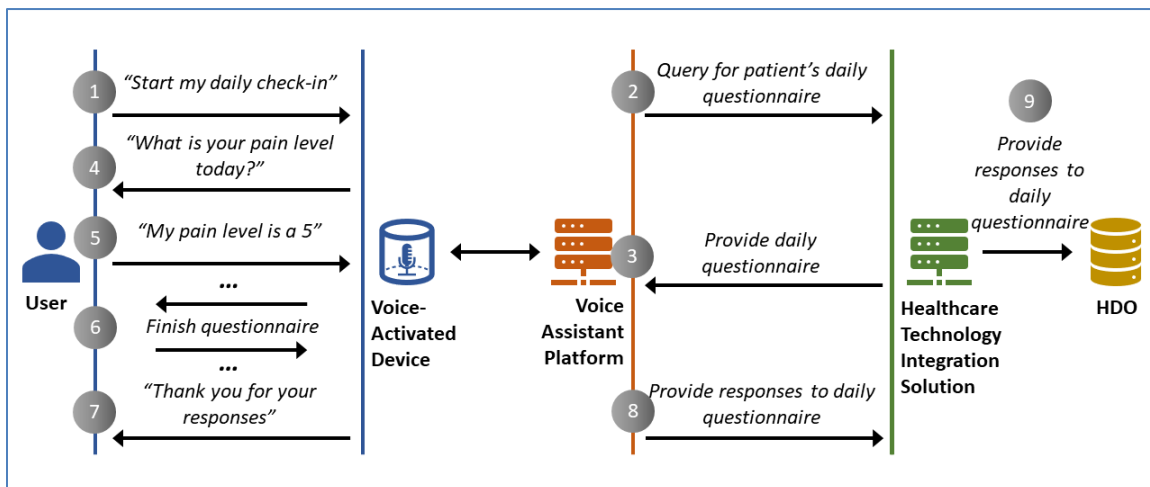


188 **Scenario 3: Patient Regimen Check-In**

189 Patient regimen check-in assumes that a patient may have a prescribed regimen that requires regular
 190 action and feedback provided by the patient. An example of the regimen may be monitoring for pain
 191 levels. A patient vocalizes that they will respond to the regimen. The smart home device applies coded
 192 functionality to receive the vocalized command and triggers application logic that establishes a network
 193 session with a patient information system. The patient information system allows a clinician to provide a
 194 regimen, e.g., a questionnaire. The patient information system accesses the regimen. Question
 195 interrogation will be programmatic, with questions supplied to the patient via audio. Patient responses
 196 are recorded by the system. The interactions will occur over the public internet.

197 Figure 2-3 describes a hypothetical scenario where a patient may participate in a prescribed regimen.
 198 The regimen may include responding to questions that measure the patient's perceived pain levels on a
 199 daily basis. Patients may initiate the daily regimen using voice commands on their smart home device.
 200 An application may be launched that delivers a questionnaire as a series of audio questions. Patients
 201 may respond to the questions using voice interaction. The application records the information to HDO-
 202 operated clinical systems used to manage the patient's regimen.

203 **Figure 2-3 Patient Regimen Check-In**



204 3 HIGH-LEVEL ARCHITECTURE

205 Figure 3-1 describes high-level architecture posits for four domains where components operate to
 206 enable telehealth smart home integration. The first domain is the patient home. A smart home device
 207 that has the ability to accept voice commands is required. The patient home will have Wi-Fi connectivity
 208 that enables smart home devices to reach the public internet.

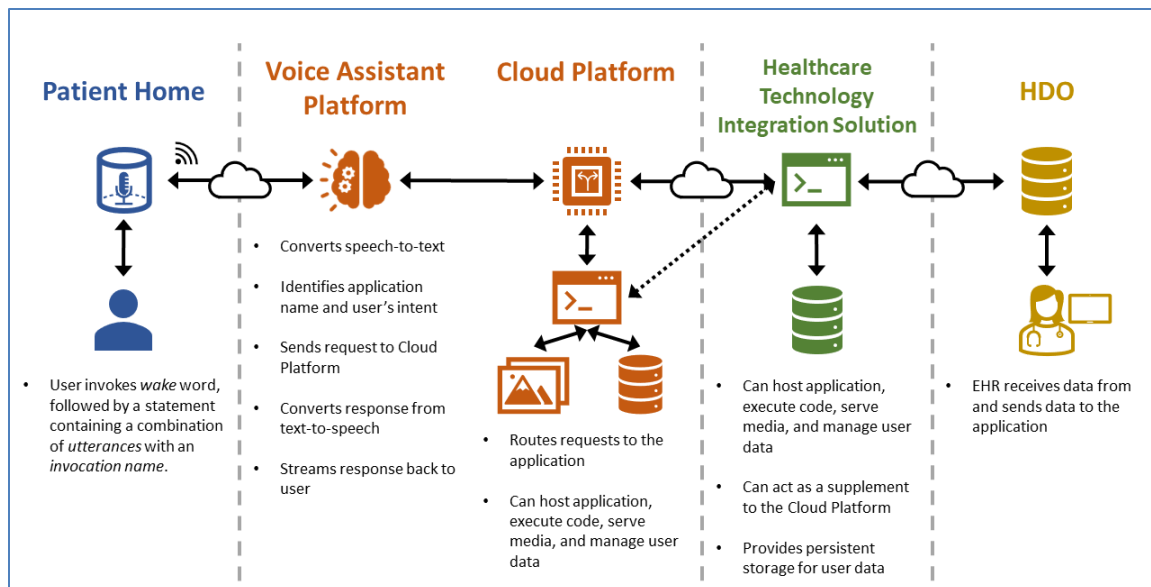
209 The second domain operates as a cloud service provider. The cloud service provider has a voice assistant
 210 platform that receives voice input from smart home devices and uses natural language processing
 211 technology to use voice input as a user interface to application logic. Application logic may be hosted in
 212 a cloud platform. Application logic enables functionality that integrates with healthcare environments.

213 The third domain is a healthcare technology integration solution. The third domain may be required to
 214 enable patient interaction with healthcare delivery organizations and patient information systems. A
 215 healthcare technology integration solution may provide regulatory compliance controls and enable
 216 patients to interact with clinical systems.

217 The fourth domain is the HDO. HDOs may host patient information and clinical systems, patient portals,
 218 electronic record systems, or other systems. These systems may allow patient interaction using a smart
 219 home device.

220 There may exist application logic that does not require implementing the third domain. For example,
 221 application logic may exist that allows patients to query generic data stores that provide publicly
 222 available information. Examples of this may be medical databases that implement decision trees
 223 allowing the patient to understand symptoms associated with ailments, identifying the address of
 224 healthcare facilities, or receiving medical condition awareness that is not specific to the patient [7], [8],
 225 [9], [10], [11].

226 Figure 3-1 High-Level Architecture



227 Component List

228 The NCCoE has a dedicated lab environment that includes the following features:

- 229
- network with machines using a directory service

- 230 • virtualization servers
- 231 • network switches
- 232 • remote access solution with Wi-Fi and a virtual private network (VPN)

233 Collaboration partners (participating vendors) may provide specialized components and capabilities to
234 realize this solution, including, but are not limited to, those listed in the subsections below.

235 Components for Patient Home Environment

- 236 • **smart home devices** – devices that have audio input and output capabilities. Devices should be
237 enabled to accept vocalized commands that allow the user to access internet-hosted resources.
- 238 • **personal firewall** – an application that controls network traffic to and from a computer,
239 permitting or denying communications based on a security policy.
- 240 • **wireless access point router** – a device that performs the functions of a router and includes the
241 functions of a wireless access point.
- 242 • **internet router** – a device that provides a demarcation point for broadband communications
243 access (e.g. cable, digital subscriber line [DSL], wireless, long-term-evolution [LTE], 5G) and
244 presents an Ethernet interface to allow internet access via the broadband infrastructure. The
245 internet router may include wireless access point functionality or may allow for wireless access
246 point routers to route network traffic through the internet router.

247 Cloud Service Provider Environment

- 248 • **voice assist platform** – an environment that allows the cloud service provider and other
249 organizations to develop applications that operate with smart home devices. The voice assist
250 platform enables applications by providing a natural language processing feature.
- 251 • **cloud platform** – a hosting environment where voice-enabled applications may be hosted and
252 made available for patients to interact. Patients will enable telehealth applications to operate on
253 their smart device.

254 Healthcare Technology Integration Solution

- 255 • **telehealth integration applications** – code and applications that enable patient-driven
256 functionality to interface with clinical systems. Telehealth integration applications may provide
257 application logic that meets prevailing regulatory compliance requirements.

258 Components for HDO Environment

- 259 • **electronic health record (EHR) system** – a system that includes patient health history
260 information. EHRs are authoritative systems that are central components in an HDO’s
261 healthcare technology portfolio. The EHR may interface with other clinical systems or may
262 deploy clinical systems within the EHR system, implemented as modules that make up a
263 comprehensive system for clinical care teams, administrative staff, and patients.
- 264 • **patient portal** – a patient-facing application that allows the patient to retrieve their medical
265 history information, schedule visitations, and request prescription refills. The system may be
266 deployed either in the HDO or a cloud/third-party environment. The HDO would be responsible
267 for system functions regardless of the deployment.
- 268 • **network access control** – discovers and accurately identifies devices connected to wired
269 networks, wireless networks, and VPNs and provides network access controls to ensure that
270 only authorized individuals with authorized devices can access the systems and data that access
271 policy permits.
- 272 • **network firewall** – a network security device that monitors and controls incoming and outgoing
273 network traffic, based on defined security rules.

- **VPN** – a secure endpoint access solution that delivers secure remote access through virtual private networking.

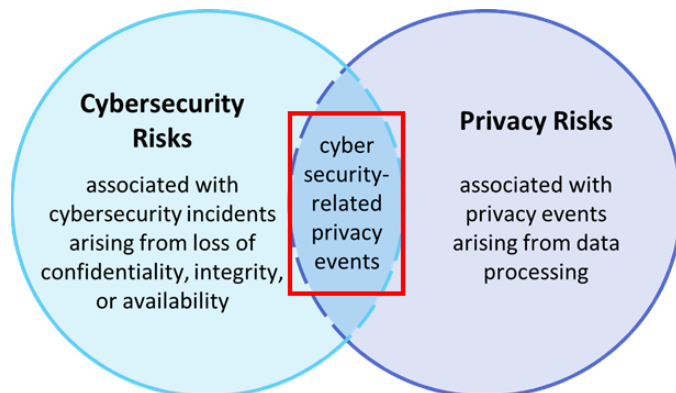
276 **Telehealth Ecosystem Actors**

- **patients** – individuals accessing clinical resources from their home settings
- **HDO clinicians** – physicians, nursing staff, and medical technicians in the HDO environment
- **support/maintenance staff** – technical staff in the HDO facility who maintain the HDO-resident components and the HDO-managed components in the patient’s home environment

281 **Desired Requirements**

282 The NCCoE applies two frameworks to identify potential cybersecurity and privacy outcomes for this
283 project: the NIST Cybersecurity Framework and the NIST Privacy Framework. For this project, the NCCoE
284 selects privacy-relevant outcomes based on the intersection of the two frameworks. Figure 3-2 depicts
285 the overlap between the NIST Cybersecurity and Privacy Frameworks. Graphically, the diagram uses a
286 red box that highlights the common concepts between the two Frameworks as explored in the scope of
287 this build.

288 **Figure 3-2 Cybersecurity and Privacy Risk Relationship**



289 **IDENTIFY (ID)** – *These activities are foundational to developing an organizational understanding to*
290 *manage risk.*

- **risk assessment** – includes the risk management strategy. Risk assessment is a fundamental component for HDOs and their solution partners.

293 **PROTECT (PR)** – *These activities support the ability to develop and implement appropriate safeguards*
294 *based on risk.*

- **identity management, authentication, and access control** – this category includes user account management and remote access that:
 - implements controls that limit clinical system access to authorized individuals only
 - controls (and audits) user accounts
 - controls (and audits) access by external users
 - enforces least privilege for all (internal and external) users
 - enforces least functionality

- 302 • **data security** – this category includes data confidentiality, integrity, and availability assurance
- 303 by:
- 304 ○ securing data-at-rest and data-in-transit. Communications between the smart home
- 305 device and clinical systems should include data integrity and protections against
- 306 unauthorized access.
- 307 ○ validating that cryptographic modules meet NIST Federal Information Processing
- 308 Standards (FIPS) 140-2 are preferred.

309 **DETECT (DE)** – *These activities enable timely discovery of a cybersecurity event.*

- 310 • **anomaly and event detection** – this category ensures that the control environment establishes
- 311 a baseline of expected behavior, monitors for unusual activity, and alerts appropriate individuals
- 312 for event management.

313 4 RELEVANT STANDARDS AND GUIDANCE

314 General Cybersecurity and Risk Management

- 315 • International Organization for Standardization (ISO)/International Electrotechnical Commission
- 316 (IEC) Standard 27001:2013, *Information technology–Security techniques– Information security*
- 317 *management systems–Requirements*
- 318 • NIST Cybersecurity Framework Version 1.1, “Framework for Improving Critical Infrastructure
- 319 Cybersecurity,”
- 320 <https://www.nist.gov/cyberframework/framework>
- 321 • NIST. NIST Privacy Framework Version 1.0: *A Tool for Improving Privacy Through Enterprise Risk*
- 322 *Management*, <https://nvlpubs.nist.gov/nistpubs/CSWP/NIST.CSWP.01162020.pdf>
- 323 • NIST Interagency/Internal Report 8062, *An Introduction to Privacy Engineering and Risk*
- 324 *Management in Federal Systems*, <https://csrc.nist.gov/publications/detail/nistir/8062/final>
- 325 • NIST Special Publication (SP) 800-30 Revision 1, *Guide for Conducting Risk Assessments*,
- 326 <http://nvlpubs.nist.gov/nistpubs/Legacy/SP/nistspecialpublication800-30r1.pdf>
- 327 • NIST SP 800-37 Revision 2, *Risk Management Framework for Information Systems and*
- 328 *Organizations: A System Life Cycle Approach for Security and Privacy*,
- 329 <https://csrc.nist.gov/publications/detail/sp/800-37/rev-2/final>
- 330 • NIST SP 800-39, *Managing Information Security Risk: Organization, Mission, and Information*
- 331 *System View*,
- 332 <http://nvlpubs.nist.gov/nistpubs/Legacy/SP/nistspecialpublication800-39.pdf>
- 333 • NIST SP 800-53 Revision 5, *Security and Privacy Controls for Federal Information Systems and*
- 334 *Organizations*,
- 335 <https://nvlpubs.nist.gov/nistpubs/SpecialPublications/NIST.SP.800-53r5.pdf>

336 Cybersecurity/Technology-Related Standards

- 337 • NIST Interagency/Internal Report 8228, *Considerations for Managing Internet of Things (IOT)*
- 338 *Cybersecurity and Privacy Risks*, <https://nvlpubs.nist.gov/nistpubs/ir/2019/NIST.IR.8228.pdf>
- 339 • NIST FIPS 140-2, *Security Requirements for Cryptographic Modules*,
- 340 <https://csrc.nist.gov/publications/detail/fips/140/2/final>
- 341 • NIST SP 800-41 Revision 1, *Guidelines on Firewalls and Firewall Policy*,
- 342 <http://nvlpubs.nist.gov/nistpubs/Legacy/SP/nistspecialpublication800-41r1.pdf>

- 343 • NIST SP 800-52 Revision 1, *Guidelines for the Selection, Configuration, and Use of Transport*
344 *Layer Security (TLS) Implementations*,
345 <http://nvlpubs.nist.gov/nistpubs/SpecialPublications/NIST.SP.800-52r1.pdf>
- 346 • NIST SP 800-57 Part 1 Revision 5, *Recommendation for Key Management: Part 1: General*,
347 <https://nvlpubs.nist.gov/nistpubs/SpecialPublications/NIST.SP.800-57pt1r5.pdf>
- 348 • NIST SP 800-77 Revision 1, *Guide to IPsec VPNs*,
349 <https://nvlpubs.nist.gov/nistpubs/SpecialPublications/NIST.SP.800-77r1.pdf>
- 350 • NIST SP 800-95, *Guide to Secure Web Services*,
351 <http://nvlpubs.nist.gov/nistpubs/Legacy/SP/nistspecialpublication800-95.pdf>
- 352 • NIST SP 800-121 Revision 2, *Guide to Bluetooth Security*,
353 <https://nvlpubs.nist.gov/nistpubs/SpecialPublications/NIST.SP.800-121r2.pdf>
- 354 • NIST SP 800-144, *Guidelines on Security and Privacy in Public Cloud Computing*,
355 <http://nvlpubs.nist.gov/nistpubs/Legacy/SP/nistspecialpublication800-144.pdf>
- 356 • NIST SP 800-146, *Cloud Computing Synopsis and Recommendations*,
357 <http://nvlpubs.nist.gov/nistpubs/Legacy/SP/nistspecialpublication800-146.pdf>
- 358 • NIST SP 1800-1, *Securing Electronic Health Records on Mobile Devices*,
359 <https://csrc.nist.gov/publications/detail/sp/1800-1/final>

360 Other Relevant Regulations, Standards, and Guidance (Healthcare/Medical Devices)

- 361 • Department of Health and Human Services (HHS), “The HIPAA Privacy Rule,”
362 <https://www.hhs.gov/hipaa/for-professionals/privacy/index.html>
- 363 • HHS, “The HIPAA Security Rule,” [https://www.hhs.gov/hipaa/for-](https://www.hhs.gov/hipaa/for-professionals/security/index.html)
364 [professionals/security/index.html](https://www.hhs.gov/hipaa/for-professionals/security/index.html)
- 365 • Department of Health and Human Services Office for Civil Rights, “HIPAA Security Rule
366 Crosswalk to NIST Cybersecurity Framework,”
367 [https://www.hhs.gov/sites/default/files/nist-csf-to-hipaa-security-rule-crosswalk-02-22-2016-](https://www.hhs.gov/sites/default/files/nist-csf-to-hipaa-security-rule-crosswalk-02-22-2016-final.pdf)
368 [final.pdf](https://www.hhs.gov/sites/default/files/nist-csf-to-hipaa-security-rule-crosswalk-02-22-2016-final.pdf)
- 369 • Department of Homeland Security, National Cybersecurity and Communications Integration
370 Center, “Attack Surface: Healthcare and Public Health Sector,”
371 <https://info.publicintelligence.net/NCCIC-MedicalDevices.pdf>
- 372 • NIST SP 800-66 Revision 1, *An Introductory Resource Guide for Implementing the Health*
373 *Insurance Portability and Accountability Act (HIPAA) Security Rule*,
374 <http://nvlpubs.nist.gov/nistpubs/Legacy/SP/nistspecialpublication800-66r1.pdf>

375 5 SECURITY CONTROL MAP

376 Table 5-1 maps the characteristics of the commercial products that the NCCoE will apply to this
377 cybersecurity challenge to the applicable standards and best practices described in the *Framework for*
378 *Improving Critical Infrastructure Cybersecurity*, and to other NIST activities. This exercise is meant to
379 demonstrate the real-world applicability of standards and best practices but does not imply that
380 products with these characteristics will meet an industry’s requirements for regulatory approval or
381 accreditation.

382 Table 5-1 Security Control Map

NIST Cybersecurity Framework v1.1				Sector-Specific Standards and Best Practices		
Function	Category	Subcategory	NIST SP 800-53 Revision 5	IEC TR 80001-2-2	HIPAA Security Rule	ISO/IEC 27001
IDENTIFY (ID)	Risk Assessment (ID.RA)	ID.RA-5: Threats, vulnerabilities, likelihoods, and impacts are used to determine risk	CA-2	SGUD	45 C.F.R. §§ 164.308(a)(1)(ii)(A) 164.308(a)(1)(ii)(B) 164.308(a)(1)(ii)(D) 164.308(a)(7)(ii)(D) 164.308(a)(7)(ii)(E) 164.316(a)	A.12.6.1
			CA-7 PM-16 PM-28 RA-2 RA-3			
PROTECT (PR)	Identity Management, Authentication and Access Control (PR.AC)	PR.AC-1: Identities and credentials are issued, managed, verified, revoked, and audited for authorized devices, users and processes	IA-1	ALOF AUTH EMRG NAUT PAUT	45 C.F.R. §§ 164.308(a)(3)(ii)(B) 164.308(a)(3)(ii)(C) 164.308(a)(4)(i) 164.308(a)(4)(ii)(B) 164.308(a)(4)(ii)(C) 164.312(a)(2)(i)	A.9.2.1
			IA-2 IA-3 IA-4 IA-5 IA-7 IA-8 IA-9 IA-10 IA-11 IA-12			A.9.2.2 A.9.2.3 A.9.2.4 A.9.2.6 A.9.3.1 A.9.4.2 A.9.4.3
		PR.AC-3: Remote access is managed	AC-1 AC-17 AC-19 AC-20 SC-15	ALOF AUTH CSUP EMRG NAUT PAUT	45 C.F.R. §§ 164.308(a)(4)(i) 164.308(b)(1) 164.308(b)(3) 164.310(b) 164.312(e)(1) 164.312(e)(2)(ii)	A.6.2.1 A.6.2.2 A.11.2.6 A.13.1.1 A.13.2.1

NIST Cybersecurity Framework v1.1				Sector-Specific Standards and Best Practices		
Function	Category	Subcategory	NIST SP 800-53 Revision 5	IEC TR 80001-2-2	HIPAA Security Rule	ISO/IEC 27001
		PR.AC-4: Access permissions and authorizations are managed, incorporating the principles of least privilege and separation of duties	AC-1 AC-2 AC-3 AC-5 AC-6 AC-14 AC-16 AC-24	ALOF AUTH CNFS EMRG NAUT PAUT	45 C.F.R. §§ 164.308(a)(3) 164.308(a)(4) 164.310(a)(2)(iii) 164.310(b) 164.312(a)(1) 164.312(a)(2)(i)	A.6.1.2 A.9.1.2 A.9.2.3 A.9.4.1 A.9.4.4 A.9.4.5
		PR.AC-5: Network integrity is protected (e.g., network segregation, network segmentation)	AC-4 AC-10 SC-7 SC-10 SC-20	MLDP NAUT	45 C.F.R. §§ 164.308(a)(4)(ii)(B) 164.310(a)(1) 164.310(b) 164.312(a)(1) 164.312(b) 164.312(c)	A.13.1.1 A.13.1.3 A.13.2.1 A.14.1.2 A.14.1.3
		PR.AC-6: Identities are proofed and bound to credentials and asserted in interactions	AC-16 IA-1 IA-2 IA-4 IA-5 IA-8 IA-12 PE-2 PS-3	AUTH CNFS EMRG NAUT PLOK SGUD	N/A	A.7.1.1 A.9.1.2

NIST Cybersecurity Framework v1.1				Sector-Specific Standards and Best Practices		
Function	Category	Subcategory	NIST SP 800-53 Revision 5	IEC TR 80001-2-2	HIPAA Security Rule	ISO/IEC 27001
		PR.AC-7: Users, devices, and other assets are authenticated (e.g., single-factor, multi-factor) commensurate with the risk of the transaction (e.g., individuals' security and privacy risks and other organizational risks)	AC-14 IA-1 IA-2 IA-3 IA-5 IA-8 IA-9 IA-10 IA-11	ALOF AUTH NAUT PAUT		A.9.2.1 A.9.2.4 A.9.3.1 A.9.4.2 A.9.4.3 A.18.1.4
	Data Security (PR.DS)	PR.DS-1: Data-at-rest is protected	MP-2 MP-3 MP-4 MP-5 MP-6 MP-7 MP-8 SC-28	IGAU MLDP NAUT SAHD STCF TXCF	45 C.F.R. §§ 164.308(a)(1)(ii)(D) 164.308(b)(1) 164.310(d) 164.312(a)(1) 164.312(a)(2)(iii) 164.312(a)(2)(iv)	A.8.2.3
		PR.DS-2: Data-in-transit is protected	SC-8 SC-11	IGAU NAUT STCF TXCF TXIG	45 C.F.R. §§ 164.308(b)(1) 164.308(b)(2) 164.312(e)(1) 164.312(e)(2)(i) 164.312(e)(2)(ii) 164.314(b)(2)(i)	A.8.2.3 A.13.1.1 A.13.2.1 A.13.2.3 A.14.1.2 A.14.1.3

NIST Cybersecurity Framework v1.1				Sector-Specific Standards and Best Practices		
Function	Category	Subcategory	NIST SP 800-53 Revision 5	IEC TR 80001-2-2	HIPAA Security Rule	ISO/IEC 27001
		PR.DS-5: Protections against data leaks are implemented	AC-4 AC-5 AC-6 AU-13 PE-19 PS-6 SC-7 SI-4	AUTH IGAU MLDP PLOK STCF TXCF TXIG	45 C.F.R. §§ 164.308(a)(1)(ii)(D) 164.308(a)(3) 164.308(a)(4) 164.310(b) 164.310(c) 164.312(a)	A.6.1.2 A.7.1.1 A.7.1.2 A.7.3.1 A.8.2.2 A.8.2.3 A.9.1.1 A.9.1.2 A.9.2.3 A.9.4.1 A.9.4.4 A.9.4.5 A.10.1.1 A.11.1.4 A.11.1.5 A.11.2.1 A.13.1.1 A.13.1.3 A.13.2.1 A.13.2.3 A.13.2.4 A.14.1.2 A.14.1.3
		PR.DS-6: Integrity checking mechanisms are used to verify software, firmware, and information integrity	SI-7 SI-10	IGAU MLDP	45 C.F.R. §§ 164.308(a)(1)(ii)(D) 164.312(b) 164.312(c)(1) 164.312(c)(2) 164.312(e)(2)(i)	A.12.2.1 A.12.5.1 A.14.1.2 A.14.1.3 A.14.2.4

NIST Cybersecurity Framework v1.1				Sector-Specific Standards and Best Practices		
Function	Category	Subcategory	NIST SP 800-53 Revision 5	IEC TR 80001-2-2	HIPAA Security Rule	ISO/IEC 27001
	Protective Technology (PR.PT)	PR.PT-3: The principle of least functionality is incorporated by configuring systems to provide only essential capabilities	AC-3 CM-7	AUTH CNFS SAHD	45 C.F.R. §§ 164.308(a)(3) 164.308(a)(4) 164.310(a)(2)(iii) 164.310(b) 164.310(c) 164.312(a)(1)	A.9.1.2
		PR.PT-4: Communications and control networks are protected	AC-12 AC-17 AC-18 CP-8 SC-5 SC-7 SC-10 SC-11 SC-20 SC-21 SC-22 SC-23 SC-31 SC-37 SC-38 SC-47	AUTH MLDP PAUT SAHD	45 C.F.R. §§ 164.308(a)(1)(ii)(D) 164.312(a)(1) 164.312(b) 164.312(e)	A.13.1.1 A.13.2.1 A.14.1.3
DETECT (DE)	Anomalies and Events (DE.AE)	DE.AE-1: A baseline of network operations and expected data	AC-4 CA-3 CM-2	CNFS CSUP MLDP	45 C.F.R. §§ 164.308(a)(1)(ii)(D) 164.312(b)	A.12.1.1 A.12.1.2

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NIST Cybersecurity Framework v1.1				Sector-Specific Standards and Best Practices		
Function	Category	Subcategory	NIST SP 800-53 Revision 5	IEC TR 80001-2-2	HIPAA Security Rule	ISO/IEC 27001
		flows for users and systems is established and managed	SC-16 SI-4			A.13.1.1 A.13.1.2

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416 **APPENDIX B ACRONYMS AND ABBREVIATIONS**

DE	Detect
DSL	Digital Subscriber Line
EHR	Electronic Health Record system
FIPS	Federal Information Processing Standards
HDO	Healthcare Delivery Organization
HHS	Health and Human Services
ID	Identify
IEC	International Electrotechnical Commission
IoT	Internet of Things
ISO	International Organization for Standardization
LTE	Long Term Evolution
NCCoE	National Cybersecurity Center of Excellence
NIST	National Institute of Standards and Technology
PR	Protect
SP	Special Publication
VPN	Virtual Private Network