SECURING THE INDUSTRIAL INTERNET OF THINGS

Cybersecurity for Distributed Energy Resources

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The National Cybersecurity Center of Excellence (NCCoE), a part of the National Institute of Standards and Technology (NIST), is a collaborative hub where industry organizations, government agencies, and academic institutions work together to address businesses' most pressing cybersecurity challenges. Through this collaboration, the NCCoE develops modular, easily adaptable example cybersecurity solutions demonstrating how to apply standards and best practices using commercially available technology. To learn more about the NCCoE, visit http://www.nccoe.nist.gov.

This document describes a particular problem that is relevant across the energy sector and especially to distributed energy resources. NCCoE cybersecurity experts are addressing this challenge through collaboration with members of the energy sector and vendors of cybersecurity solutions. The resulting reference design will detail an approach that can be used by energy sector organizations.

ABSTRACT

This project explores several scenarios in which information exchanges among commercial- and utility-scale distributed energy resources (DERs) and electric distribution grid operations can be protected from certain cybersecurity compromises. Components of these infrastructures form what is commonly known as the Industrial Internet of Things (IIoT). In this project, the IIoT comprises interconnected sensors, data transfer and communications systems, instruments, and other commercial off-the-shelf devices networked together. This project focuses on demonstrating data integrity and malware prevention, detection, and mitigation, by using existing commercial and open-source cybersecurity products to reduce the IIoT attack surface for DERs. These information exchanges can create increased cybersecurity risk for distribution utilities, DER operators, and the overall electric grid. Reducing the attack surface with existing cybersecurity products contributes to reducing and managing cybersecurity risk.

This project will result in a freely available NIST Cybersecurity Practice Guide.

Keywords

data integrity; distributed energy resource; industrial control system; Industrial Internet of Things; malware; microgrid; smart grid

DISCLAIMER

Certain commercial entities, equipment, products, or materials may be identified in this document in order to describe an experimental procedure or concept adequately. Such identification is not intended to imply recommendation or endorsement by NIST or NCCOE, nor is it intended to imply that the entities, equipment, products, or materials are necessarily the best available for the purpose.

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1 EXECUTIVE SUMMARY

Purpose

The National Cybersecurity Center of Excellence (NCCoE) is responding to a need within the energy sector to protect information exchanges between utilities and distributed energy resources (DERs) in their operating environments. As an increasing number of DERs are connected to the grid, this growth provides an opportunity to examine its impact on the cybersecurity of these connections.

This project focuses on data integrity and malware prevention, detection, and mitigation within industrial control systems (ICS). Major consideration is given to DERs—particularly commercial-scale and utility-scale solar power installations—and their interconnection with the electricity distribution grid.

Distributed energy resources introduce information exchanges between a utility's distribution control system and the DERs, or an aggregator, to manage the flow of energy in the distribution grid. These information exchanges often employ Industrial Internet of Things (IIOT) technologies that lack the communications security present in traditional utility systems. Additionally, the operating characteristics of DERs are dynamic and significantly different from those of traditional generation capabilities. Timely management of DER capabilities often requires a higher degree of automation. Introduction of additional automation into the management and control systems can also introduce cybersecurity risks. Managing the automation, the increased need for information exchanges, and the cybersecurity associated with these presents significant challenges.

This project is developing a reference architecture to address these challenges and is demonstrating the architecture with an example solution built using commercially available technologies. Utilities facing these challenges can adopt all or part of the reference architecture to help secure their operating environments.

Publication of this project description begins a process to identify project collaborators as well as standards-based, commercially available or open-source hardware and software components or both. These components will be deployed, integrated, and configured in a laboratory environment to create an open, standards-based, modular, end-to-end reference design that addresses the cybersecurity challenges of data integrity and malware attacks within the energy sector. The approach will include a reference architecture, a logical design, a proof-of-concept implementation, a security analysis of the architecture, implementation testing, security control mapping, and adoption considerations. At completion, this project will provide a publicly available National Institute of Standards and Technology (NIST) Cybersecurity Practice Guide, a detailed guide of the practical steps needed to implement a cybersecurity reference design that addresses this challenge.

Scope

The project's objective is demonstrating an approach for improving the overall security of IIoT in a DER environment and to address the following areas of interest:

- the information exchanges between and among DER systems and distribution facilities/entities and the cybersecurity considerations involved in these interactions
- the processes and cybersecurity technologies needed for trusted device identification and communication with other devices

- the ability to provide malware prevention, detection, and mitigation, in operating environments where information exchanges are occurring
- the mechanisms that can be used for protecting both system and data transmission components
- data-driven cybersecurity analytics to help owners and operators securely perform necessary tasks

Assumptions

This project assumes that:

- An IIoT lab infrastructure is available that adequately reflects components that are representative of an IIoT environment.
- Numerous commercially available technologies exist to demonstrate the example solution.

Challenges

IIoT as a concept can be defined in many ways. NIST does not seek to authoritatively define IIoT but rather to provide examples of generally accepted IIoT applications in the real world and the commensurate cybersecurity challenges that arise. The lab environment will not contain all the devices that would typically be found in a real-world setting. This project will demonstrate effective cybersecurity practices in an applied manner.

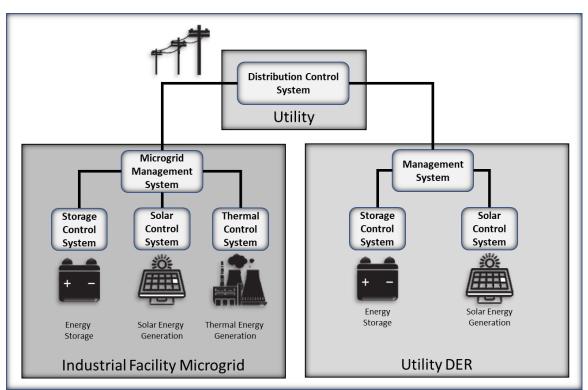
Background

The need for proactive cybersecurity defense mechanisms is a key concern in the energy sector, as DERs and IIoT introduce new connections and expand the attack surface of traditional energy generation and distribution networks. The NCCOE, in association with members of industry, academia, and government, has engaged in this effort to assist energy providers in mitigating cybersecurity risks of innovation in critical infrastructure, such as IIoT for energy management.

2 CONCEPTUAL ARCHITECTURE

Figure 1 shows the conceptual architecture of an industrial facility microgrid, a utility-managed DER, and their tie-in to a distribution control system (distribution grid). The scenarios described in <u>Section 3</u> reference the components of this conceptual architecture.





An industrial facility has added a solar array and battery storage capability to its campus microgrid, to both augment its natural gas cogeneration plant and further reduce its dependence on the local utility. Additionally, the solar array will allow the facility to sell excess power back to the local utility.

The campus microgrid has several control systems for its various components. The solar array, the battery storage, and the cogeneration plant each has its own control system. Each individual control system interacts with human operators and with an overall microgrid management system. The microgrid management system interacts with human operators and with human operators and with the local utility's distribution control center.

These control systems communicate on campus by using a combination of wired Ethernet and Wi-Fi connections. The microgrid management system communicates with the local utility by using a connection over the internet.

The local utility operates a DER facility with both a solar array and a battery storage capability. The power from this facility augments the utility's supply from other sources and reduces its costs in meeting peak power demand. The utility's system has control systems like those in the industrial facility's microgrid. However, all utility-operated control systems interact over wired Ethernet connections.

Figure 1 contains the following components:

• The **distribution control system** is a system that controls operation of the local utility's distribution grid. It is composed of the following actors, as defined in the NIST SmartGrid Logical Reference Model depicted in NIST Interagency/Internal Report 7628: *Guidelines for Smart Grid Cyber Security*:

- a. actor 25-Distributed Generation and Storage Management
- b. actor 27—Distribution Management System
- c. actor 29—Distribution Supervisory Control and Data Acquisition
- d. actor 32-Load Management System/Demand Management System
- The **microgrid management system** controls operation of the microgrid, including distribution of energy from the available sources, such as storage, solar, thermal, and the local utility. It is an instance of the NIST SmartGrid Logical Reference Model actor 5– Consumer Energy Management System (CDEMS).
- The **management system** controls operation of the utility's distributed energy resources. It is functionally similar to the CDEMS in the NIST SmartGrid Logical Reference Model but is owned and operated by the distribution utility, not a customer.
- The **storage control system** manages the flow of power going into and out of energy storage. The storage control system combined with energy storage is an instance of the NIST SmartGrid Logical Reference Model actor 4–Customer DER Generation and Storage.
- The **solar control system** manages solar energy generation. The solar control system combined with solar energy generation is an instance of the NIST SmartGrid Logical Reference Model actor 4–Customer DER Generation and Storage.
- The thermal control system is a system that manages thermal energy generation.
- Solar energy generation is composed of photovoltaic modules that generate and supply electricity. Solar energy generation combined with the solar control system is an instance of the NIST SmartGrid Logical Reference Model actor 4—Customer DER Generation and Storage.
- Energy storage is a battery bank that stores energy. Energy storage combined with the solar control system is an instance of the NIST SmartGrid Logical Reference Model actor 4—Customer DER Generation and Storage.
- Thermal energy generation is a natural gas electricity generation plant.

3 SCENARIOS

The specific scenarios included in this section are derived from the DER failure scenarios presented by the Electric Power Research Institute [1]. The example scenarios described below illustrate some of the challenges this project will address, along with the security requirements/outcomes this project will demonstrate. In <u>Section 6, Security Control Map</u>, the scenarios are mapped to the relevant Categories and Subcategories of the NIST Cybersecurity Framework.

Scenario 1: Industrial Control Malware Protection and Detection

During efforts to correct a software problem, the microgrid management system is given limited access to the internet. During this interval, a malicious actor gains access to the microgrid management system. Using this access, the malicious actor locates a connection to the business network, which is used to provide information from the microgrid to a system that interacts with energy markets.

The malicious actor makes configuration changes that give persistent remote access to the microgrid management system.

Using this persistent access, the malicious actor implants malware to gather information about the microgrid. Over time, the malicious actor can understand the architecture of the microgrid control systems and learn the typical information exchanges among them. This information is used to compromise the battery and solar control systems.

With an understanding of the architecture and data exchanges, the attacker conducts subtle tests of manipulating the controls by injecting information into the data exchanges.

Security requirements/outcomes:

- Demonstrate protections to either prevent malware infections or render delivered malware ineffective.
- Demonstrate techniques to detect malware that circumvents protections.

Scenario 2: Data Integrity

From the foothold in the microgrid's control systems, the malicious actor spoofs monitoring data messages to the utility's distribution control system. The malicious actor monitors the utility's response to the changed monitoring data, learns how the system responds, and observes the command streams issued. With the information gained from these observations within the microgrid, the malicious actor uses internet access from outside the microgrid to attempt spoofing commands from the utility's distribution management system to the utility's DER systems. These invalid commands to the utility's DER systems increase software error reports from the utility's DER control systems.

Security requirements/outcomes: Demonstrate methods that can protect the integrity and ensure the authenticity of information used to monitor and control DERs.

Scenario 3: Device and Data Authenticity

As a result of these experiments, the threat actor learns how to masquerade as the distribution control system and create and deliver valid commands to microgrids and utility DERs connected to the distribution system.

Security requirements/outcomes:

- Demonstrate methods to protect DER management systems from compromise.
- Detect potential compromise.
- Detect DER management system behavioral and performance anomalies.

4 DESIRED CYBERSECURITY AND INFRASTRUCTURE CAPABILITIES

Based on the security requirements/outcomes for the scenarios presented above, the specialized cybersecurity capabilities that collaborating vendors need to provide include analysis and visualization, authentication and access control, behavioral monitoring, a command register, data integrity, and malware detection.

Figure 2 shows how the desired cybersecurity capabilities may be deployed to protect the DER.

The analysis and visualization capabilities collect and process monitoring data from communications, management systems, and control systems, to detect anomalies and identify anomalies that represent potential malicious activity. Analysis and visualization capabilities are composed of security information and event management (SIEM), workflows, graph analytics, dashboards, predictive analytics, machine learning, and other technologies.

Analysis and visualization capabilities are deployed to the distribution utility's operations center, to provide situational awareness to distribution operations personnel. These capabilities may also be deployed at industrial microgrids, if these facilities are not autonomous.

The authentication and access control capabilities are used on all communication among management and control systems. These capabilities ensure that only known, authorized systems/devices can exchange information. Further, these capabilities may limit the types of information exchanged. Attempted unauthorized communication or attempted communication by unknown systems/devices is detected and reported to the analysis and visualization capabilities.

Authentication capabilities provide both noninteractive and interactive authentication techniques. Noninteractive techniques are used for device-to-system and system-to-system information exchanges. These authentications ensure device and system authenticity. Interactive authentication techniques are used for person-to-system information exchanges. Authentication techniques may need to support federation, as systems/devices are owned and operated by independent organizations.

Access control capabilities provide policy enforcement, end-point cloaking, and segmentation.

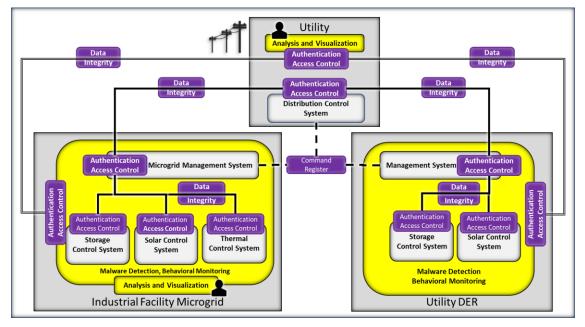


Figure 2: Cybersecurity Capabilities Deployed in the Example DER Infrastructure

The behavioral monitoring capabilities measure behavioral characteristics of the management and control systems. Measurements are compared with expected or normal behavioral characteristics that have been learned over time. Anomalies are reported to the analysis and visualization capability. These capabilities are composed of sensors, machine learning, predictive analytics, and other monitoring technologies. Behavioral monitoring capabilities need to integrate with SIEM technologies.

Behavioral monitoring is deployed to both industrial microgrids and utility DER facilities.

The command register capability records transactions between the distribution control system and control systems managing DER. This capability allows both the utility and the DER operator to verify information exchanges. Information exchanges may be commands from the utility to the DER or status information from the DER to the utility. Because systems are both physically distributed and independently owned and operated, no one system or organization can maintain a comprehensive audit trail of information exchanges and actions. The command register provides this capability for interactions among systems.

The data integrity capabilities ensure information is not modified in transit between the sender and receiver. If the information is modified, the capabilities detect the modification and notify the analysis and visualization capabilities. These capabilities are composed of cryptographic integrity mechanisms, sensors, and other ICS data integrity technologies. Data integrity capabilities must integrate with SIEM, to provide notification to analysis and visualization capabilities.

The malware detection capabilities monitor both information exchanges among the management and control systems and processing by the management and control systems, looking for indications of compromise by known malware. If an indicator of compromise is detected, the analysis and visualization capability is notified. These capabilities are composed of sensors, data acquisition devices, intelligent sensor gateways, and other technologies. These capabilities must integrate with SIEM, to provide notification to analysis and visualization capabilities.

Malware detection is deployed to both industrial microgrids and utility DER facilities.

While not shown in Figure 2, integrity and trustworthiness capabilities built into the DER IIoT devices ensure, at power-up, that the devices' hardware and software have not been modified.

To demonstrate the reference architecture, collaborative partners are needed to supply products and technologies that offer:

- access control techniques for network, application, and data access
- data integrity technologies that protect data at rest or in transit, detect data integrity violations, and ensure data authenticity
- graph analytics, machine learning, behavioral monitoring, and predictive analytics that aid in detecting malware and data integrity violations
- information visualization and dashboard techniques that present analytic results to human operators
- infrastructure components to construct or emulate the elements of the conceptual architecture
- infrastructure components that incorporate integrity and trustworthiness techniques
- sensors, network monitoring, system monitoring, data acquisition devices, intelligent sensor gateways, and SIEM systems that provide data and event information for analysis
- system and human authentication techniques that support federation
- trustworthy distributed audit trails for accountability
- workflow techniques to orchestrate analysis

5 RELEVANT STANDARDS AND GUIDANCE

 NIST Cybersecurity Framework <u>https://www.nist.gov/programs-projects/cybersecurity-framework</u>
 Outlines the best cybersecurity practices to minimize risk to critical infrastructure

- NIST Special Publication (SP) 1108 Revision 3: Framework and Roadmap for Smart Grid Interoperability Standards <u>https://www.nist.gov/sites/default/files/documents/smartgrid/NIST-SP-1108r3.pdf</u>
 Provides a road map for the open architecture of smart grid technologies and their software systems, for interaction with other systems and technologies
- NIST Interagency/Internal Report 7628: Guidelines for Smart Grid Cybersecurity <u>https://nvlpubs.nist.gov/nistpubs/ir/2014/NIST.IR.7628r1.pdf</u>
 Companion document to the NIST SP 1108 Revision 1; describes a high-level conceptual logical reference model for the smart grid, identifies applicable standards, and specifies a set of high-priority, standards-related gaps and issues
- NIST SP 800-82 Revision 2: Guide to Industrial Control Systems (ICS) Security <u>https://nvlpubs.nist.gov/nistpubs/specialpublications/nist.sp.800-82r2.pdf</u> Provides guidance on how to secure ICS, including supervisory control and data acquisition systems, distributed control systems, and other control system configurations such as programmable logic controllers, while addressing their unique performance, reliability, and safety requirements
- International Electrotechnical Commission (IEC) 60870-5: *Tele-control equipment and* systems—Part 5: Transmission protocols
 Standard for power system monitoring, telecontrol, teleprotection, and associated telecommunications for electric power systems
- IEC 60870-6: Tele-control equipment and systems—Part 6: Tele-control protocols compatible with ISO standards and ITU-T recommendations
 Specified by utility organizations throughout the world to provide data exchange over wide area networks among utility control centers, utilities, power pools, regional control centers, and nonutility generators that are compatible with ISO standards and ITU-T recommendations
- Institute of Electrical and Electronics Engineers (IEEE) 1815-2012: IEEE Standard for Electric Power Systems Communications-Distributed Network Protocol (DNP3) Defines DNP3 protocol structure, functions, and interoperable application options
- IEEE 1815.1-2015: IEEE Standard for Exchanging Information Between Networks Implementing IEC 61850 and IEEE Std 1815(TM) [Distributed Network Protocol (DNP3)] Addresses a selection of features, data classes, and services of the two use cases: 1) mapping between an IEEE 1815-based master and an IEC 61850-based remote site and 2) mapping between an IEC 61850-based master and an IEEE 1815-based remote site
- IEEE C37.240-2014: IEEE Standard Cybersecurity Requirements for Substation Automation, Protection, and Control Systems
 Provides technical requirements for substation cybersecurity and presents sound engineering practices that can be applied to achieve high levels of cybersecurity of automation, protection, and control systems, independent of the voltage class or criticality of cyber assets. Cybersecurity includes trust and assurance of data in transit, data at rest, and incident response.
- IEEE 1547-2018: *IEEE Standard for Interconnection and Interoperability of Distributed Energy Resources with Associated Electric Power Systems Interfaces* Standard for testing the interconnection and interoperability between utility electric power systems and DERs

- IEEE 2030-2011: IEEE Guide for Smart Grid Interoperability of Energy Technology and Information Technology Operation with the Electric Power System (EPS), End-Use Applications, and Loads Provides alternative approaches and best practices for achieving smart grid interoperability
- IEEE 2030.5-2018: SEP2–Smart Energy Profile 2.0
 Defines the application layer with transmission control protocol/internet protocol
 providing functions in the transport and internet layers, to enable utility management of
 the end-user energy environment, including demand response, load control, time of day
 pricing, management of distributed generation, and electric vehicles
- North American Electric Reliability Corporation (NERC) Reliability Guideline: *Cyber Intrusion Guide for System Operators* Assists system operators in recognizing events that may indicate a cyber attack, and how and when to share information with others
- NERC Reliability Guideline: *Situational Awareness for the System Operator* Provides guidance for organizations to have a process in place for assessing and increasing the effectiveness of the situational awareness to their operators in electric systems
- NERC Critical Infrastructure Protection Standard Series Imposes rules that address power system security and specifies minimum security requirements for the bulk power systems

6 SECURITY CONTROL MAP

Table 1 maps the characteristics of the commercial products that the NCCoE will apply to this cybersecurity challenge to the applicable standards and best practices described in the Framework for Improving Critical Infrastructure Cybersecurity and to other NIST activities. This exercise is meant to demonstrate the real-world applicability of standards and best practices but does not imply that products with these characteristics will meet an industry's requirements for regulatory approval or accreditation.

This project focuses on the Protect and Detect functions of the framework. Future efforts may address Respond and Recover functions.

Table 1 Security Control Map

Function	Category	Subcategory	Scenario
			Applicability
PROTECT (PR)		PR.AC-1: Identities and credentials are issued, managed, verified, revoked, and audited for authorized devices, users, and processes.	1, 2, 3
		PR.AC-3: Remote access is managed.	1
		PR.AC-4: Access permissions and authorizations are managed, incorporating the principles of least privilege and separation of duties.	3
		PR.AC-5: Network integrity is protected (e.g., network segregation, network segmentation).	2, 3
		PR.DS-1: Data-at-rest is protected.	2
		PR.DS-2: Data-in-transit is protected.	2
		PR.DS-6: Integrity checking mechanisms are used to verify software, firmware, and information integrity.	1, 2
DETECT (DE)	Anomalies and Events (DE.AE): Anomalous activity is detected, and the potential impact of events is understood.	DE.AE-1: A baseline of network operations and expected data flows for users and systems is established and managed.	3
		DE.AE-2: Detected events are analyzed to understand attack targets and methods.	1, 3
		DE.AE-3: Event data are collected and correlated from multiple sources and sensors.	3
		DE.AE-5: Incident alert thresholds are established.	
	Security Continuous Monitoring (DE.CM): The	DE.CM-1: The information system and assets are	3

	information system and assets are monitored to identify cybersecurity events and verify the effectiveness of protective measures.	monitored to identify cybersecurity events and verify the effectiveness of protective measures.	
		DE.CM-2: The physical environment is monitored to detect potential cybersecurity events.	
		DE.CM-4: Malicious code is detected.	1
		DE.CM-5: Unauthorized mobile code is detected.	
		DE.CM-6: External service provider activity is monitored to detect potential cybersecurity events.	3
		DE.CM-7: Monitoring for unauthorized personnel, connections, devices, and software is performed.	3

APPENDIX A REFERENCES

 [1] Electric Sector Failure Scenarios and Impact Analyses–Version 3.0, Electric Power Research Institute, National Electric Sector Cybersecurity Organization Resource, Dec. 2015. Available: <u>http://smartgrid.epri.com/doc/NESCOR%20Failure%20Scenarios%20v3%2012-11-15.pdf.</u>

APPENDIX B ACRONYMS AND ABBREVIATIONS

CDEMS	Customer Energy Management System
DER	Distributed Energy Resource
DPN3	Distributed Network Protocol
EPS	Electric Power System
ICS	Industrial Control Systems
IEC	International Electrotechnical Commission
IEEE	Institute of Electrical and Electronics Engineers
ΙΙΟΤ	Industrial Internet of Things
NCCoE	National Cybersecurity Center of Excellence
NERC	North American Electric Reliability Corporation
NIST	National Institute of Standards and Technology
SIEM	security information and event management
SP	Special Publication