

2023 National Small Business Week

April 30 - May 6, 2023



[sba.gov/nsbw](https://sba.gov/nsbw)

# Overview of the NIST Small Business Cybersecurity Corner

May 2, 2023



This webinar is being recorded

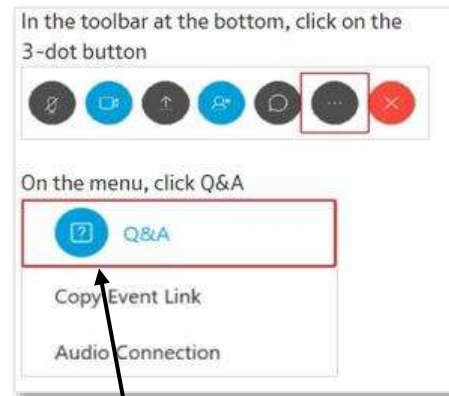
# 2023 National Small Business Week

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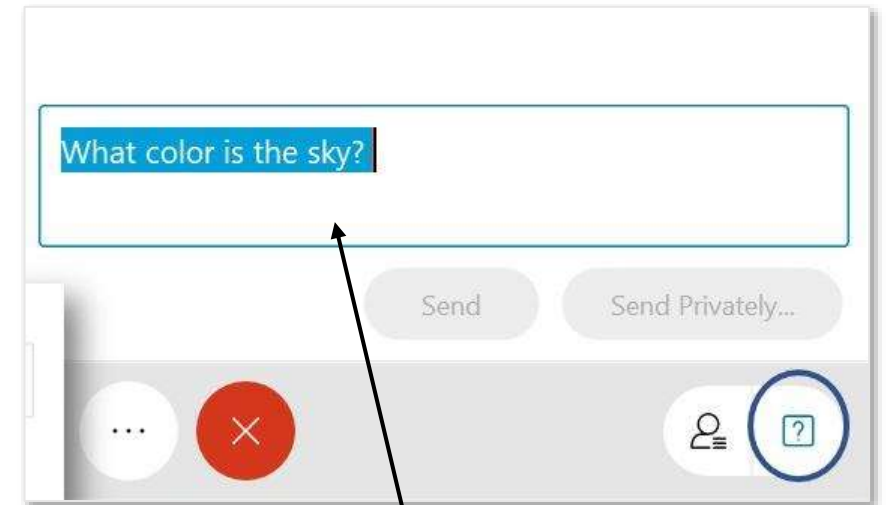


# Submitting Questions

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2. Type your question in the text box and click Send



# Helping the Nation's Small Business Community Identify, Assess, Manage, and Reduce their Cybersecurity Risks





# Join the Small Business Community of Interest

*Convening companies, trade associations, and others who can share business insights, expertise, challenges, and perspectives to guide our work and assist NIST to better meet the cybersecurity needs of small businesses.*

Join Here: [www.nist.gov/itl/smallbusinesscyber/about-contact-us/subscribe](https://www.nist.gov/itl/smallbusinesscyber/about-contact-us/subscribe)

# NIST Small Business Cybersecurity Corner



[www.nist.gov/itl/smallbusinesscyber](http://www.nist.gov/itl/smallbusinesscyber)

Your resource for keeping your small business secure.

# Guidance by Topic



## SMALL BUSINESS CYBERSECURITY CORNER

- Cybersecurity Basics +
- Planning Guides +
- Guidance by Topic -**
- All Purpose Guides
- Choosing a Vendor/Service Provider
- Cloud Security
- Government Contractor Requirements
- Developing Secure Products
- Employee Awareness
- Multi-Factor Authentication
- Phishing
- Privacy
- Protecting Against Scams
- Ransomware

## Guidance by Topic



**Check out the [Phishing](#) and [Ransomware](#) pages!**

The Guidance by Topic section includes topic-specific guidance on actions to take to address cybersecurity risks and secure your business. Visit the [All-Purpose Guides](#) section for guidance that covers multiple cybersecurity topics such as good security habits, small business cybersecurity quick wins, or a cybersecurity toolkit for small business.

The [Choosing a Vendor/Service Provider](#) section includes information on vendor security and hiring a webhost. The [Government Contractor Requirement](#) section provides guidance to help your business comply with Federal government security requirements such as DFARS Cybersecurity Requirements or to see a webinar on the 800-171 Handbook. Visit the [Developing Secure Products](#) section to find tips to help you develop secure software and hardware products. To access information to raise your employee's awareness about the importance of security, visit the [Employee Awareness](#) section. You will find a cybersecurity awareness toolkit and common cybersecurity misconceptions.

[Protecting Against Scams](#) provides tips on dealing with tech support scams, tax scams or business email scams. The [Security Data](#)

- ✓ All-Purpose Guides
- ✓ Choosing A Vendor/Service Provider
- ✓ Cloud Security
- ✓ Government Contractor Requirements
- ✓ Developing Secure Products
- ✓ Employee Awareness
- ✓ Multi-Factor Authentication
- ✓ Phishing
- ✓ Privacy
- ✓ Protecting Against Scams
- ✓ Ransomware
- ✓ Securing Data and Devices
- ✓ Securing Network Connections
- ✓ Telework



## Cybersecurity Basics

Cybersecurity Risks

For Managers

Case Study Series

Glossary

## Planning Guides

Planning Tools &

Workbooks

NIST Cybersecurity

Framework

## Responding to a Cyber Incident

Training

Videos

Partners

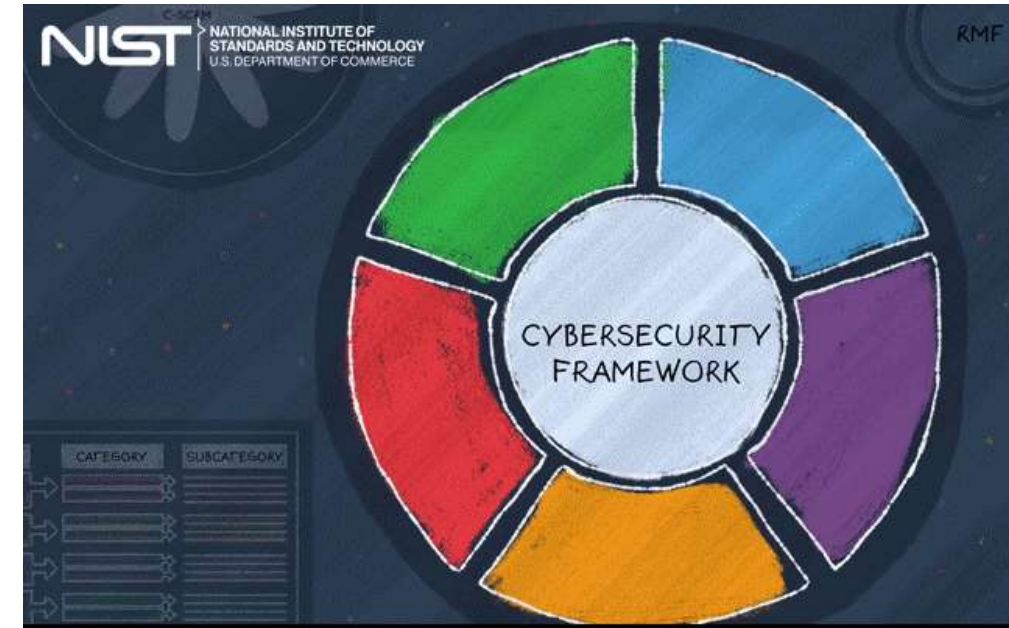
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# NIST Cybersecurity Framework for SMB

- NIST's [Cybersecurity Framework Quick Start Guide](#)
- FTC's [Cybersecurity for Small Business](#)
- MEP's [Cybersecurity Framework Steps for Small Manufacturers](#)
- NIST [Small Business Information Security: The Fundamentals](#)



# Short Videos

## Phishing



See the Phishing companion PDF [here](#).

## Multi-Factor Authentication



See the Multi-Factor Authentication companion PDF [here](#).

## Ransomware



See the Ransomware companion PDF [here](#).

## You've Been Phished



NIST research has uncovered one reason, and the findings could help CIOs mount a better defense.

## The NIST Privacy Framework



Learn more [here](#).

Short videos that also include a companion PDF handout.

# Small Business Case Studies



## SCENARIO:

A 10-person consulting firm sent a small team to South America to complete a client project. During their stay, an employee used a business debit card at a local ATM. A month after returning to the US, the firm received overdraft notices from their bank. They identified fraudulent withdrawals of \$13,000, all originating from the employee's card.

## ATTACK:

The criminal used a business debit card at a local ATM in South America. What is Skim cardholders?

## RESPONSE:

Realizing the immediate impact, the bank was notified and the card was frozen.

The firm's response included:  
• The firm's response included:  
• The firm's response included:  
• The firm's response included:

## IMPACT:

The entire team was affected.

## LESSONS LEARNED:

1. Teach staff the need to
2. Teach staff the need to
3. Teach staff the need to
4. Teach staff the need to
5. Teach staff the need to

## DISCUSSION:

- 
- 
- 

## RESOURCES:

- 
- 



## SCENARIO:

The CEO of a boutique hotel realized their business had become the victim of wire fraud when the bookkeeper began to receive insufficient fund notifications for regularly recurring bills. A review of the accounting records revealed a link in an email that contained the bookkeeper's credentials, the cybercriminal's business and personal information.

## ATTACK:

Social engineering. A phishing attack is a form of social engineering where the attacker impersonates a trusted entity to gain access to sensitive information.

## RESPONSE:

The hotel's cash resources were depleted. The hotel also contacted the police.

## IMPACT:

The business lost \$100,000.

## LESSONS LEARNED:

1. Teach staff the need to



## SCENARIO:

A health care system executive left their work-issued laptop, which had access to over 40,000 medical records, in a locked car while running an errand. The car was broken into, and the laptop stolen.

## ATTACK:

Physical theft of an unencrypted device.

Encryption is the process of scrambling readable text so it can only be read by the person who has the decryption key. It creates an added layer of security for sensitive information.

## RESPONSE:

The employee immediately reported the theft to the police and to the health care system's IT department who disabled the laptop's remote access and began monitoring activity. The laptop was equipped with security tools and password protection. Data stored on the hard drive was not encrypted - this included sensitive, personal patient data. The hospital had to follow state laws as they pertain to a data breach. The U.S. Department of Health and Human Services was also notified. Personally Identifiable Information (PII) and Protected Health Information (PHI) data require rigorous reporting processes and standards.

1-page case studies, each including:

- Brief scenario
- Impact to business
- Lessons learned
- Discussion questions
- And related resources

[www.nist.gov/itl/smallbusinesscyber/cybersecurity-basics/case-study-series](http://www.nist.gov/itl/smallbusinesscyber/cybersecurity-basics/case-study-series)





## Upcoming Events in 2023

- May 4: Data Analytics for Small Businesses: How to Manage Privacy Risks
- June 28: Security Segmentation for Small Manufacturers

Register Here: [www.nccoe.nist.gov/get-involved/attend-events](https://www.nccoe.nist.gov/get-involved/attend-events)





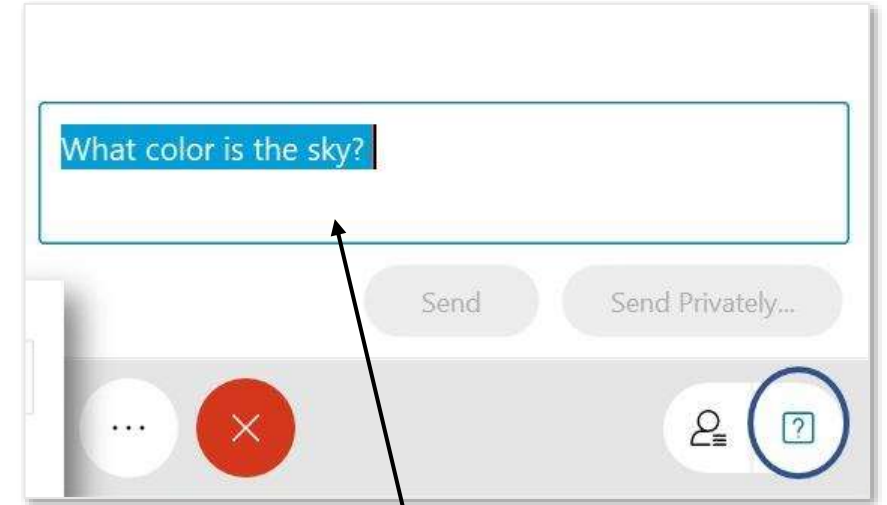
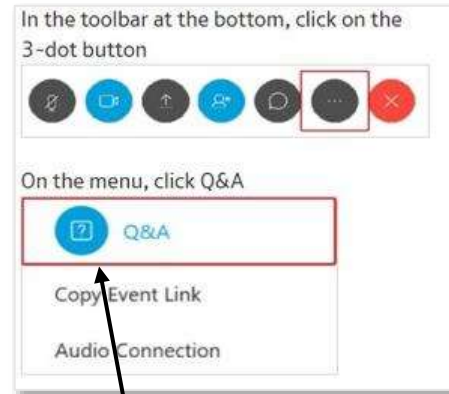
## We Want to Hear From You!

- Join the Community of Interest: [www.nist.gov/itl/smallbusinesscyber/about-contact-us/subscribe](http://www.nist.gov/itl/smallbusinesscyber/about-contact-us/subscribe)
- Email the team with questions or ideas: [smallbizsecurity@nist.gov](mailto:smallbizsecurity@nist.gov)

# Q&A

# Submitting Questions

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## Topics to Consider

- What resources (topic or format) on the site are most useful?
- What other topics would you like to see covered on the site?
- What format of resources (text, videos, webinars, etc.) are most useful?



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